

European Citizen Action Service (ECAS), Brussels

ProInfo Foundation, Bulgaria

Mr. Gerald Hafner, Member of the European Parliament
Group of the Greens/European Free Alliance

Kindly Invite You to Participate in the Conference

Not-for-Profit Resource Centers in Europe: Creating Synergies to Better Serve the Citizens of Europe

- 9.30 – 10.00** **Registration and welcoming coffee**
- 10.00 – 11.30** **Plenary: “Experiences and Lessons Learnt. Prospects for Boosting Synergies”**
- Welcoming speech by Mr. Gerald Hafner, MEP, Group of the Greens/European Free Alliance
 - Ethical Properties Experience of Managing Physical Premises for Civil Society Organizations, Susan Ralphs, Managing Director
 - The HUB International Experience, Mr. Simon Ulvund, Director Global Team
 - - TBC
 - The National Association of Citizens Advice Bureaux Experience in Romania - Alina Iosifescu, Public Relations Coordinator
 - European Citizens’ House Concept and Progress to Date, Ms. Assya Kavrakova, Program Manager, ECAS
 - Using new media communication tools for networking and serving better the citizens of Europe, Mr. Petko Georgiev, Chair of the Board of the ProInfo Foundation

11.30 – 13.00 Working Groups' Discussion

- Topics for Networking and Boosting Synergies
- Possible Europe-Wide Activities
- Communication Tools for moving forward the agenda till the next meeting
- Next Steps

13.00 – 14.00 Lunch

14.00 – 15.00 Working Groups' Discussion Continuation

15.00 – 15.30 Coffee break

15.30 – 16.30 Conclusions and Next Steps

Chair: Ms. Assya Kavrakova, Program Manager, European Civil Society House, ECAS