



Patient empowerment at EU level

Katja Neubauer

Deputy Head of Unit Health Systems
DG Health and Consumers
European Commission



Patient empowerment at EU level

- **Patients' Rights Directive**
- **Chronic Disease Reflection Process**
- **Reflection Process on the Sustainability of Healthcare Systems**





Patients' Rights Directive

- Patients have the right to receive the healthcare in another MS than at home and get reimbursed
- Get a copy of their medical record,
- Receive information concerning quality and safety and complaint procedures





Chronic Disease reflection Process

- **Council Conclusions "Innovative approaches for Chronic Diseases" in 2010**
- **Informal Council of Health ministers in 2012**
'patient empowerment should be a cornerstone of the EU approach to chronic diseases'
- **No clear definition of Patient Empowerment: MS called for a mapping**





Chronic Disease reflection Process cont.

- **Concluding conference 3-4 April:**
 - **enable people to take responsibility of their own health,**
 - **help and support patients in managing their own disease and**
 - **promote the participation of patients and patient organisations in health policy development.**

